

VIN: 2G1WD5EM3B1170103

Year: 2011 **Make:** Chevrolet **Model:** Impala

Number of Open Recalls: 2

NHTSA Recall Number: [12V377](#)

Recall Date: August 3, 2012

Manufacturer Recall Number: N120104

SUMMARY:

General Motors is recalling certain model year 2008-2012 Chevrolet Impala police vehicles because the front lower control arms may fracture. This safety recall does not include non-police Chevrolet Impala vehicles.

SAFETY RISK:

A broken control arm can result in the loss of control of the vehicle, increasing the risk of a crash.

REMEDY:

Dealers will replace both front lower control arms free of charge.

RECALL STATUS: **Recall INCOMPLETE**

MANUFACTURER NOTES:

Visit manufacturer website at <https://my.gm.com/recalls> for more information.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner, please contact the NHTSA Vehicle Safety Hotline at: 1-888-327-4236 or TTY: 1-800-424-9153 or file an [online complaint with NHTSA](#).

THIS RECALL DATA LAST REFRESHED: Nov 8, 2016

NHTSA Recall Number: [14V355](#)

Recall Date: June 20, 2014

Manufacturer Recall Number: N140299

SUMMARY:

General Motors has decided that a defect which relates to motor vehicle safety exists in 2005-2009 model year (MY) Buick Lacrosse, 2006-2011 MY Buick Lucerne, 2000-2005 MY Cadillac Deville, 2007-2011 MY Cadillac DTS, 2006-2014 MY Chevrolet Impala and 2006-2007 MY Chevrolet Monte Carlo vehicles. If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position.

SAFETY RISK:

If this occurs, engine power, power steering and power braking will be affected, increasing the risk of a crash. The timing of the key movement out of the "run" position, relative to the activation of the sensing algorithm of the crash event, may result in the airbags not deploying, increasing the potential for occupant injury in certain kinds of crashes. Until the recall has been performed, it is very important that customers remove all items from their key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring. **DRIVE WITH ONLY A SINGLE KEY!**

REMEDY:

Dealers are to install two key rings and an insert in the key slot or a cover over the key head on all ignition keys, free of charge.

RECALL STATUS: Recall INCOMPLETE

MANUFACTURER NOTES:

Visit manufacturer website at <https://my.gm.com/recalls> for more information.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner, please contact the NHTSA Vehicle Safety Hotline at: 1-888-327-4236 or TTY: 1-800-424-9153 or file an [online complaint with NHTSA](#).

THIS RECALL DATA LAST REFRESHED: Nov 8, 2016

Additional Safety Information

Besides the VIN search tool you just used, NHTSA offers additional safety information based on a vehicle's make, model, and model year and not tied to any particular VIN. A search by vehicle make, model, and model year gives you access to information about technical service bulletins, NHTSA investigations, and owner complaints, as well as safety recalls on aftermarket equipment that is often not linked to a particular VIN or even to your vehicle's manufacturer.

To search NHTSA's safety information based on your vehicle's make, model, and model year, please go to the [Safety Issues section](#) and follow the instructions there.

Recall information for this manufacturer is only available going back to August 20, 1999. If your vehicle was manufactured before this date, please contact the manufacturer for possible additional recall information.